

Christopher T. Ulmer Sr. Vice President

July 11, 2018

Michigan Public Service Commission Executive Secretary 7109 W. Saginaw Highway Lansing, MI 48917

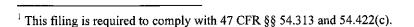
Re: Connect America Fund, Docket U-18216 (FCC Form 481)

Dear Executive Secretary:

ICORE Consulting, on behalf of Kaleva Telephone Company ("the Company") hereby submits to the Commission a copy of the Company's completed Form 481¹. Certain portions of the Form 481 filing include information that is confidential in nature. Attached please find a statement of the reasons for withholding the redacted materials from public inspection pursuant to 47 CFR § 0.459.

Thank you for your attention to this matter. Should you or any member of the Commission Staff have any questions or comments, please do not hesitate to contact us at your convenience.

Sincerely,





CONFIDENTIALITY REQUEST AND STATEMENT OF JUSTIFICATION IN COMPLIANCE WITH 47 C.F.R. §0459(b)

Kaleva Telephone Company ("Company") is a small, privately held rural local exchange company based in Michigan. The Company requests confidential treatment of certain information being provided to the Commission in its 2018 FCC Form 481. The information is competitively sensitive and its disclosure would have a negative competitive consequence upon the Company were it made publicly available. Such information would not ordinarily be made available to the public and should be afforded confidential treatment under 47 CFR §0.459.

Regulation	Statement of support and compliance with Confidentiality requests
47 CFR §0.459(a)(2)	ICORE Consulting, on behalf of the Company has e-filed, through ECFS, the redacted version and sent via USPS Express Mail the confidential hard copy version (original and one copy) of its 2018 FCC Form 481.
47 CFR §0.459(b)(1)	The Company requests that the documentation required in the section entitled "Rate of Return Carrier Additional Information ² , which consists of the Company's financial reports, income statement, balance sheet and cash flow statement, be accorded confidential treatment. The confidential information has been redacted from the public version with black shading.
47 CFR §0.459(b)(2)	The circumstances giving rise to the submission of this confidential information is set forth in 47 CFR § 54.313 and 47 CFR § 54.422.
47 CFR §0.459(b)(3) and §0.459(b)(4)	The information for which confidentiality is sought is financial in nature, including balance sheet, income statement, and statement of cash flows.
47 CFR §0.459(b)(5)	There is robust competition in the telecommunications market today, including wireless, VoIP providers, and cable television providers to name a few. Financial data such as the amount of cash on hand, amount of debt, and revenue by source are all examples of information that competitors would not receive in the normal course of business.
47 CFR §0.459(b)(6)	The financial information is disclosed only within the Company, and furthermore is only provided (1) members of senior management, or (2) those employees who require this information to perform their jobs.
47 CFR §0.459(b)(7)	The Company has not previously released this information to third parties without the execution of a non-disclosure agreement.
47 CFR §0.459(b)(8)	The Company requests that the information be held by the Commission as confidential indefinitely.

² The financial reports section of FCC Form 481 is identified at the Universal Service Administrative Company ("USAC") website as "Section 3005" in the downloadable version and as "Section 3000" in the online filing version at the same USAC website. http://www.usac.org/hc/tools/forms.aspx. The same identical financial information is required in both. The request for confidentiality applies regardless of whether the form filed out employs the 3005 or 3000 designation.

-cc ror	m 481 - Carrier Annual Reporting Data Collection Form	OMB Control No. 3960-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	310703
<015>	Study Area Name	KALEVA TEL CO
<020>	Program Year	2019
<030>	Contact Name: Person USAC should contact with questions about this data	Christopher Ulmer
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	culmer@icorellc.com
	Form Type	54.313 and 54.422

5. 3060-0819								ŧ	Preventative Procedures												
FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018								6 9	Service Outage Resolution												
FCC Form 481 OMB Control No. 3060-0 July 2018								\$	Did This Outage Affect Multiple Study Areas (Yes / No)												
FCC OMI July								<e></e>	Service Outage Description (Check all that apply)											***	
								< p> >	911 Facilities Affected (Yes / No)												
		0		Ulmer	xt.	llc.com		<c2></c2>	Total Number of Customers												
	310703	KALEVA TEL CO	2019	Christopher Ulmer	▶ 6109283903 ext.	> culmer@icorellc.com	e outages?	<c1></c1>	Number of Customers Affected												
				data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	For the prior calendar year, were there any reportable voice service outages?	< b 4>	Outage End Time C												
				t regarding this	rson identified	rson identified	any reportak	⇔	Outage End Date												
(a				should contact	Number of pe	Address of pe	r, were there	<	Outage Start Time												
(200) Service Outage Reporting (Voice) Data Collection Form	.	Пе		Contact Name - Person USAC should contact regarding this data	one Number -	Address - Email	calendar year	d >	Outage Start Outage Start Date Time												
ce Outage Re ction Form	Study Area Code	Study Area Name	Program Year	Contact Name	Contact Teleph	Contact Email	For the prior	8	NORS Reference Number												
(200) Service Outage Data Collection Form	<010>		<020>	<030>	<035>	<039>	<210>	<220>								•	 	 	1		

(400) Number of Complaints per 1,000 customers Data Collection Form		FCC Form 481 OMB Control No. July 2018
	····	

<010>	Study Area Code 310703
<015>	Study Area Name KALEVA TEL CO
<020>	Program Year 2019
<030>	Contact Name - Person USAC should contact regarding this data Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>
<039>	Contact Email Address - Email Address of person identified in data line culmer@icorellc.com <030>
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<410>	Complaints per 1000 customers for fixed voice
<420>	Complaints per 1000 customers for mobile voice

-	npliance With Service Quality Standards and Consumer Protection Rules ection Form			FCC Form 481 OMB Control No. 3050 July 2018
<010>	Study Area Code	310703		
<015>	Study Area Name	KALEVA TEL CO		
<020>	Program Year	2019		
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer		
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com		

	unctionality in Emergency Situations ollection Form		FCC Form 481 OMB Control No. 3060-09 July 2018
<010>	Study Area Code	310703	
<015>	Study Area Name	KALEVA TEL CO	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com	
<600>	Certify compliance regarding ability to function in emergency situations	Yes	
<610>	Descriptive document for Functionality in Emergency Situations	310703MI610.pdf	

FCC Form 481. OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018							1				Doing Business As Company or Brand Designation												
				lmer	it.	lle.com					SAC												
	310703	KALEVA TEL CO	2019	Christopher Ulmer	6109283903 ext.	culmer@icorellc.com																	
(800) Operating Companies Data Collection Form	<010> Study Area Code	<015> Study Area Name	<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030>	<810> Reporting Carrier Kaleva Telephone Company	<811> Holding Company Not Applicable		<813>	Affiliates		A SECTION AND ADDRESS OF THE PROPERTY OF THE P										
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(900) Tri Data Col	(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 MJV 2018
<010>	Study Area Code	310703
<015	ı	KALEVA TEL CO
<020>	Program Year	2019
\$030°	ı	Christopher Ulmer
<035>		6109283903 ext.
<039>		culmerelicorells.com
<006>		МО
<910>	Tribal Land(s) on which ETC Serves	
	<u>.</u>	
<920>	Tribal Government Engagement Obligation	
	•	Name of Attached Document
If your of to confidence of confidence of the co	If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes: 921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. 922> Feasibility and sustainability planning; 923> Marketing services in a culturally sensitive manner; 924> Compliance with Rights of way processes 925> Compliance with Facilities Siting rules 926> Compliance with Environmental Review processes 927> Compliance with Tribal Business and Licensing requirements.	Select Yes or No or Not Applicable

Page 7

	(1000) V Data Col	(1000) Voice and Broadband Service Rate Comparability Data Collection Form	FCC Form 481
			July 2018
	<010>	Study Area Code	310703
	<015>	Study Area Name	KALEVA TEL CO
	- 020>	Program Year	2019
	- 030 030 030	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
	<035	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
	<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com
	<1000>	Voice services rate comparability certification	Ŋ
REDA	<1010>	310 Attach detailed description for voice services rate	310703MI1010.pdf
CTED - F		comparability compliance	Name of Attached Document
OR PUBLIC I	<1020>	$_{ m Ye}$ Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
INSPECTION	<1030>	Attach detailed description for broadband comparability compliance	Name of Attached Document

ECC Form 481. OMB Control No. 3060-0986/OMB Control No. 3060-0819. July 2018										
FCC Form 481. "OMB Control No July 2018										
	703	KALEVA TEL CO	6	Christopher Ulmer	6109283903 ext.	culmer@icorellc.com	Yes		Not Applicable	
(1100) No Terrestrial Backhaul Reporting Data Collection Form	> Study Area Code	Study Area Name	l	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	. Certify whether terrestrial backhaul options exist (Y/N)	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.	
(1100) N Data Co	<010>	<015	<020>	<030>	<035>	<039>	<1100>	<1130>	<1140>	

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(1200) Lifeline Data Co	(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481. OMB Centrol No. 3060-0986/OMB Centrol No. 3060-0819 July 2018
<010>	0> Study Area Code	310703
<015>	5> Study Area Name	KALEVA TEL CO
<020>	0> Program Year	2019
<030>	O> Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035	l	
<039>	9> Contact Email Address - Email Address of person identified in data line <030>	ine <030> culmer@icorellc.com
		Je violandio
		310/03811210-par
<12:	<121.0> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	iO> Link to Public Website	HTTP www.kaltelnet.net
"Ple:	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the unbeite listed on line 1220, contains the required information pureuant to	210,
\$ 54 annu	or the website listed, bit file 1220, totifalis the lequired information pursuant to § 54,422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	.15 Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	.2> Details on the number of minutes provided as part of the plan,	
<1223>	.3> Additional charges for toll calls, and rates for each such plan.	

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<010>	Study Area Code	310703
<015>	Study Area Name	KALEVA TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

CAF BLS Reporting

(3008A)	Please indicate whether new locations were deployed during the prior calendar year.	(Yes/No)
(3008B)	Please enter the number of new locations deployed in the prior calendar vear associated with each of the following speed tiers.	

Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher. (3008B2)

Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.

(3008B1)

(3008C) Please provide the percentage of deployment across the entire study area.

(3005) Rate (Data Collecti	Of Return Carrier Additional Documentation on Form					FCC Form 481 OMB Control No July 2018
<010>	Study Area Code		310703	3		
<015>	Study Area Name		KALEV		EL CO	
<020>	Program Year		2019			
<030>	Contact Name - Person USAC should contact regarding this	data	Christ	lqo	her Ulr	mer
<035>	Contact Telephone Number - Number of person identified i	in data line <030>	610928	390	3 ext.	
<039>	Contact Email Address - Email Address of person identified	in data line <030>	culme	:@i	corello	c.com
financial r	n the drop down menu or check the boxes below to eporting requirements set forth in 47 CFR 54.313(f) pelow is accurate. Progress Report on 5 Year Plan	•			-	
(3009)	Carrier certifies to 54.313(f)(1)(iii)					
3010A)	Certification of Public Interest Obligations (47 CFR § 54.313(f)(1)(i)}		No	Attac	h Explanat:	ion 310702MI3010
(3010B)	Please Provide Attachment	Name of Attach Information	ed Documen	t Listii	ng Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Com	munity Anch	ors		<u> </u>
(3012B)	Please Provide Attachment	Name of Attach Information	ed Documen	t Listii	ng Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}		•		0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	C) (ullet	
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:					
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	÷				
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows					
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attach Information	ed Documen	t Listii	ng Required	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/N	No) ()	⊙	

(3019)

(3020)

(3021)

Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS

Management letter and/or audit opinion issued by

Operating Report for Telecommunications Borrowers

Document(s) for Balance Sheet Income Statement INSPECTION and Statement of Cash Flows

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Rate Of Return C Ilection Form	۱ ۱	إج	Ž	Year		흥	Ē	2
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(3005) Rate Of Return Carrier Additional Documentation (Continued) Data Collection Form	3	<u1u> Study Area Code</u1u>	<015> Study Area Name	<020> Program Year	<030> Contact Name - Person I	<035> Contact Telephone Num	<039> Contact Email Address -	W 2 22 224 234 (2.3 2.3 - 2.4 -
E 6		•	ľ	ľ	ľ	ľ	ľ	P

							Annual Control of the		
				(TPIS)					
Financial Data Summary	(3027) Revenue	(3028) Operating Expenses	(3029) Net Income	(3030) Telephone Plant In Service(TPIS)	(3031) Total Assets	(3032) Total Debt	(3033) Total Equity	(3034) Dividends	

July 2018	(4005) Rural Broadband Experiment Additional Docume Data Collection Form	entation	FCC Form 481 OMB Control No July 2018
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<010>	Study Area Code	310703
<015>	Study Area Name	KALEVA TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
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<039>	Contact Email Address - Email Address of person identified in data	line <030> culmer@icorellc.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide list of newly served community anchor institutions.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must proviresponse to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the categor which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses Name of Attached Document Listing Required Information of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

(5005) Alasi Data Collec	ka Plan Participants Additional Documentation ation Form	FCC Form 481 OMB Control No. 3060-0
		July 2018
<010>	Study Area Code	310703
<015>	Study Area Name	KALEVA TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

5005 Alaska Plan

(5010) Do you participate in the Alaska plan?

(Yes/No)

Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul.

(Yes/No)

If the filing carrier identified in its approved perfomance plans that it relies exclusively on (5012) satellite backhaul for a certain poriton of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul.

(Yes/No)

	Description Of Backhaul Technology	Date Backhaul Available	Newly Served Locatio
<u></u>			
	REDACTED - EOR PUBLIC INS		

Data Col		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3050-0819 July 2018
<010>	Study Area Code	310703
<015>	Study Area Name	KALEVA TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	culmer@icorellc.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.					
Name of Reporting Carrier:					
Signature of Authorized Officer:		Date			
Printed name of Authorized Officer:					
litle or position of Authorized Officer:					
Celephone number of Authorized Officer:					
Study Area Code of Reporting Carrier:	Filing Due Date for this form:				

Data Coll	tion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	310703
<015>	Study Area Name	KALEVA TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) ICORE Consulting, LLC also certify that I am an officer of the reporting cerrier; my responsi agent; and, to the best of my knowledge, the reports and data provi	ls authorized to submit the information reported on behalf of the reporting carrier bilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ded to the authorized agent is accurate.
Name of Authorized Agent: ICORE Consulting, LLC	
Name of Reporting Carrier: KALEVA TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 07/09/2018
Printed name of Authorized Officer: Jon Cribbs	
Fitle or position of Authorized Officer: President	
Telephone number of Authorized Officer: 2313623111 ext.	
Study Area Code of Reporting Carrier: 310703	Filing Due Date for this form: 07/16/2018

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Repor	ts for CAF or LI Recipients on Behalf of Reporting Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for	
he data reported herein based on data provided by the reporting carrier; and, to the best of m	y knowledge, the information reported herein is accurate.
lame of Reporting Carrier: KALEVA TEL CO	
lame of Authorized Agent Firm: ICORE Consulting, LLC	
Ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 07/09/2018
ame of Authorized Agent Employee: Christopher T. Ulmer	· · · · · · · · · · · · · · · · · · ·
Itle or position of Authorized Agent or Employee of Agent Sr. VP	
elephone number of Authorized Agent or Employee of Agent: 6109283903 ext.	
tudy Area Code of Reporting Carrier: 310703 Filing Due Date f	or this form: 07/16/2018

Attachments

Kaleva Telephone Company

310703

Line 610 – Description of Functionality in Emergency Situations

As an initial point, the Company had no service outages during 2017 which met the FCC's threshold for reporting into the Network Outage Reporting System ("NORS").

The Company engages in preventative maintenance programs which help ensure network reliability in all conditions. This includes regular checks on generators, battery back-up, HVAC infrastructure at central office switches, and tree trimming/removal when trees have the potential to take down telephone lines during events of high wind or heavy snow. Access to critical infrastructure (like central office switches) is limited to essential personnel. Spare equipment is maintained in inventory.

Like most local exchange carriers, the Company's network consists of electronic switching equipment and a network of fiber optics and copper facilities. From a switching standpoint, the Company has one primary switch and smaller switches which are fed by the primary switch. These smaller switches are often referred to as intraexchange remote switches or concentrators. The largest threat to switches is the loss of power. To address this, the Company ensures adequate battery back-up is maintained. For emergency situations which extend beyond the useful life of the battery back-up, the Company uses generators to power the switches. These generators are portable which ensures they can be relocated to any switching center based on the specific needs of each switch. In addition, the Company's office will serve as a Command and Control center. This center is included as a primary location to which continuous power is required.

In cases of emergency, the Company's management has contact information for all employees. Depending upon the scope of the emergency, the Company may call-in as many employees as necessary to provide continual telecommunications service. The Company has access to local and regional construction companies which can be called in to supplement the work force if necessary. When poles are down from emergencies, the Company works with other utilities attached to the same poles to expedite the repair or replacement of the infrastructure.

In summation, the Company takes preventative measures to plan for emergency situations and also takes steps to mitigate the risk or duration of such events.



9462 Osmo Street, Kaleva, Michigan 49645 (231) 362-3111

June 11, 2018

I, Jon W Cribbs, hereby certify that Kaleva Telephone Company pricing of voice services is no more than two standard deviations above the applicable national average urban rate for voice service as specified in the most recent public notice issued by the Wire line Commission Bureau.

Respectively. 🔨

Jony W. Cribbs

President

Kaleva Telephone Company



KALEVA TELEPHONE COMPANY LIFELINE and LINK-UP SERVICES

The Lifeline Telephone
Assistance Program makes
residential telephone service more affordable
for qualifying low-income households
throughout Michigan.

Qualifying low-income households receive reduced charges on their monthly telephone bill and reduced installation charges.

Program Benefits

Lifeline offers three primary benefits to qualifying consumers:

Reduced Charges - Households receive a monthly discount in their local telephone service charges. In most cases, the discount is \$11.25 per month.

Option to Elect Toll Blocking in Lieu of a Service Deposit - Consumers have the option of blocking outgoing long distance toll calls free of charge. If the applicant elects this option, the local telephone company will not collect a service deposit in order to initiate Lifeline service.

Reduction in Local Telephone Line Installation Service Charges - Pursuant to the Link-up America Program, a qualifying customer is eligible for a 50% reduction on local telephone line installation service charges.

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: KALEVA

A. GENERAL

- The provision of service at the rates shown below is subject to the regulations given in the General Rules
 and Regulations as they now exist and are filed with and form part of this Tariff.
- The rates shown below entitle the customer to messages to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Service Area:

ZONE 1: KALEVA, BRETHREN, DUBLIN, WELLSTON (C)

ZONE 2: BEAR LAKE, COPENMISH-THOMPSONVILLE, HARRIETA,
HOXEYVILLE, IRONS, MANISTEE, MESICK, ONEKAMA (C)

- The Company will designate local calls as "Local VNXX Calls" if they meet all of the following criteria;
 - The dialed phone number is associated with a rate center included in the calling party's Local Calling Area.
 - b. The end user associated with the called number is not physically located within the rate center associated with the dialed phone number.
 - The rate center in which the dialed party is physically located is not within the customer's Local Calling Area.
 - d. The provider of Basic Local Exchange Service to the diated phone number does not agree to compensate the Company for those calls per the Company's applicable access tariff based on the jurisdiction of a call to the physical location of the diated party, and
 - e. The Company has posted numbers meeting the above four criteria on the Company's website if a customer so requests, the Company will block direct dialing to all Local VNXX Calls.

For Local VNXX Calls, the Company will charge \$0.04 per MOU plus any local termination charges billed to the Company for that call.

- 4. The Company will block 1-plus dialed calls to stations within the local service area (except 8YY calls).
- B, MONTHLY RATES: Within the Base Rate Area; (D)

 Class of Service
 Base Rete Area
 Outside Bese Rate Area

 Residence 1-Party Line
 \$20.00
 \$21.00

	NON-EDUCA	CD11045106141	
	6 or fewer lines	7 or more lines	EDUCATIONAL
Busingss 1-Party Line, Base Rate Area	\$2 4,41	\$21.91	\$21,91
Business 1-Party Line, Outside Base Rate Area	\$2 4,41	\$21.91	\$21,91

(D) (D)

(C)

Issued: July 9, 2009

Effective: July 10, 2009

Issued under the authority of Public Act 179 of 1991 as amended

Jon Cribbs, President PO Box 6 Kaleva, MI 49645 (231) 362-3111, jcribbs@kallsinet.net

ELIGIBILITY

Lifeline and Link-Up services are available to certain lowincome consumers who meet the following criteria:



 Applicant's household income does not exceed 150% of current federal poverty standards. Documentation of income is required.

OR

- Enhanced Tribal Lifeline applicants may be eligible if they live on or near a federally recognized reservation and participate in one of the following programs:
 - •Bureau of Indian Affairs General Assistance Programs
 - Tribally Administered TANF
 - Head Start Programs (if you satisfy the income qualifying standards)
 - National School Lunch Program's
 Free Lunch Program

The maximum income amount varies according to the number of people in the household. The application must be completed by the person in whose name the phone is listed, and the phone number listed must be the applicant's primary residence.

If you have questions or need any further information, please contact:

Lifeline Administration Service P.O. Box 16063 Lansing, MI 48901 Toll Free (866) 321-2323

KALEVA TELEPHONE COMPANY REVIEWED FINANCIAL STATEMENTS YEARS ENDED DECEMBER 31, 2017 AND 2016

Company
Study Area Co

Kaleva Telephone Company

Study Area Code

310703

Supplemental Data For:

Line 3010a – Certification of Public Interest Obligations

This certification is N/A given that the Telephone Company does not provide any broadband service less than 10 MBPS upstream and 1 MBPS downstream.

KALEVA TELEPHONE COMPANY REVIEWED FINANCIAL STATEMENTS YEARS ENDED DECEMBER 31, 2017 AND 2016

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INDEPENDENT ACCOUNTANT'S REVIEW REPORT

To Board of Directors
Kaleva Telephone Company

We have reviewed the accompanying financial statements of Kaleva Telephone Company (a corporation and a wholly owned subsidiary of Kaltelco, Inc.), which comprise the balance sheets as of December 31, 2017 and 2016, and related statements of income and comprehensive income, changes in stockholder's equity and cash flows for the years then ended, and the related notes to the financial statements. A review includes primarily applying analytical procedures to management's financial data and making inquiries of company management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement whether due to fraud or error.

Accountant's Responsibility

Our responsibility is to conduct the review engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. Those standards require us to perform procedures to obtain limited assurance as a basis for reporting whether we are aware of any material modifications that should be made to the financial statements for them to be in accordance with accounting principles generally accepted in the United States of America. We believe that the results of our procedures provide a reasonable basis for our conclusion.

Accountant's Conclusion

Based on our reviews, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in accordance with accounting principles generally accepted in the United States of America.



July 1, 2018

KALEVA TELEPHONE COMPANY BALANCE SHEETS DECEMBER 31, 2017 AND 2016

ASSETS

2017 2016

CURRENT ASSETS:

Cash and cash equivalents
Due from subscribers
Accounts receivable - affiliate
Accounts receivable - access carriers
Inventory
Deferred federal income taxes - current
Prepaid expenses

Total current assets

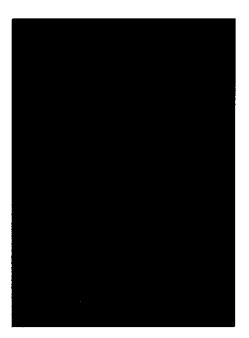
INVESTMENTS AT FAIR VALUE

PLANT, PROPERTY AND EQUIPMENT:

Plant in service

Less accumulated depreciation

Net plant, property and equipment TOTAL ASSETS



LIABILITIES AND STOCKHOLDER'S EQUITY

CURRENT LIABILITIES:

Accounts payable - trade
Accounts payable - access carriers

Total current liabilities

NON-CURRENT LIABILITIES:

Deferred state income taxes
Deferred federal income taxes

Total non-current liabilities

Total liabilities

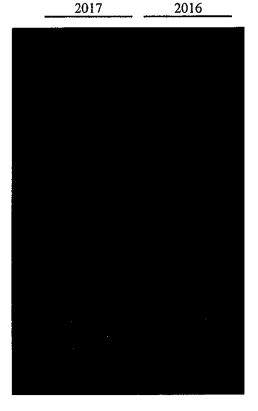
STOCKHOLDER'S EQUITY:

Capital stock, stated value shares authorized, issued and outstanding share share Retained earnings

Accumulated other comprehensive loss

Total stockholder's equity

TOTAL LIABILITIES AND STOCKHOLDER'S EQUITY



KALEVA TELEPHONE COMPANY STATEMENTS OF INCOME AND COMPREHESIVE INCOME YEARS ENDED DECEMBER 31, 2017 AND 2016

OPERATING REVENUES:

Local service Access revenue Miscellaneous

Bad debt expense

Total operating revenues

OPERATING EXPENSES:

Plant specific

Plant non-specific:

Network and other

Depreciation

Customer operations

Corporate operations

Total operating expenses

Net operating revenue

OPERATING TAXES:

Federal income tax (benefit)

State income taxes

Other operating taxes

Total operating taxes

Net operating income

OTHER INCOME (EXPENSE):

Interest income

Interest expense

Other income (expenses), net

Non-operating federal income tax benefit

NET INCOME

OTHER COMPREHENSIVE INCOME:

Unrealized loss on securities

OTHER COMPREHENSIVE INCOME

BEFORE TAXES

Income tax benefit related to other comprehensive loss

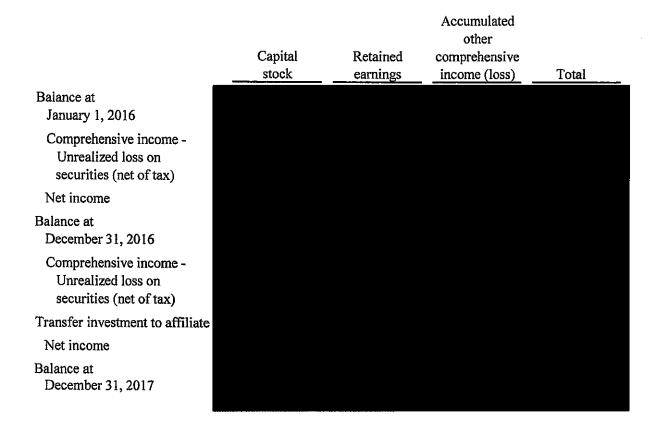
TOTAL COMPREHENSIVE INCOME

2017

2016

See independent accountant's review report and notes to financial statements.

KALEVA TELEPHONE COMPANY STATEMENTS OF CHANGES IN STOCKHOLDER'S EQUITY YEARS ENDED DECEMBER 31, 2017 AND 2016



KALEVA TELEPHONE COMPANY STATEMENTS OF CASH FLOWS YEARS ENDED DECEMBER 31, 2017 AND 2016

2017

2016

INCREASE IN CASH
AND CASH EQUIVALENTS:

Cash flows from operating activities:

Net income

Adjustments to reconcile net income to net cash provided (used) by operating activities:

Depreciation

Provisions for deferred taxes

Changes in operating assets and liabilities:

Accounts receivable

Inventories and prepaid expenses

Accounts payable and other current liabilities

Total adjustments

Net cash flows provided by operating activities

Cash flows from investing activities:

Purchases of plant, property and equipment

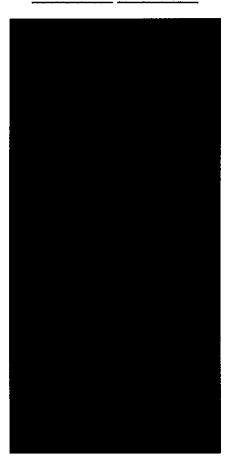
Proceeds from sale of plant, property and equipment

Net cash used by investing activities

NET INCREASE IN CASH AND CASH EQUIVALENTS

CASH AND CASH EQUIVALENTS, beginning of year

CASH AND CASH EQUIVALENTS, end of year



NOTE 1 - SUMMARY OF SIGNFICANT ACCOUNTING POLICIES

Accounting method - Kaleva Telephone Company (the Company) maintains the accounting records on the accrual basis for both financial statement and income tax purposes. Revenue is recorded when earned and expenses are charged to operations when incurred. The accounting records of the Company are maintained in accordance with the Uniform System of Accounts for Class A and B Telephone Companies prescribed by the Michigan Public Service Commission, which conform to accounting principles generally accepted in the United States of America (US GAAP).

Cash and cash equivalents - The Company considers all highly liquid instruments with a maturity of three months or less to be cash equivalents. Those investments with original maturities of over three months to twelve months are classified as temporary investments. There were no temporary investments for 2017 and 2016.

Accounts receivable - Accounts receivable are stated at the amount management expects to collect from outstanding balances. Management provides for probable uncollectible amounts through a provision for bad debt expense and an adjustment to a valuation allowance based on its assessment of the current status of individual accounts. Balances that are still outstanding after management has used reasonable collection efforts are written off through a charge to the valuation allowance and a credit to accounts receivable. Due from subscribers is presented net of the allowance for doubtful accounts was determined to be necessary for all other accounts receivable. The Company's estimate is based on historical collection experience and a review of the current status of accounts receivable.

Plant, property and equipment - Purchases of plant, property and equipment are recorded at cost and depreciated utilizing the straight-line method for financial reporting purposes by the application of class or overall composite rates, based on the estimated service lives of the various classes of depreciable property. The composite depreciation rate was property the years ended December 31, 2017 and 2016, respectively. When telephone plant is retired, its cost is removed from the asset account and charged against the depreciation reserve together with any related salvage and removal of costs. No gains or losses are recognized in connection with routine retirements of depreciable property. The cost of repairs and maintenance are charged to expense when incurred. Long-lived assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. If the expected future cash flow from the use of the asset and its eventual disposition is less than the carrying amount of the asset, an impairment loss is recognized and measured using the asset's fair value.

NOTE 1 - SUMMARY OF SIGNFICANT ACCOUNTING POLICIES (Concluded)

Inventory - Inventory consists of materials and supplies for additions and maintenance of the plant and telephone equipment for resale. Inventory is valued at the lower of cost or market value.

Investments - Substantially all of the Company's investments in common stock securities have been classified as available-for-sale. Available-for-sale securities are carried at fair value with the gross unrealized holding gains and losses, net of tax, reported in a separate component of stockholder's equity. Realized gains and losses are generally determined using the specific identification method.

Taxes collected - Sales, use and excise taxes collected from subscribers are presented on a net basis.

Advertising - It is the policy of the Company to expense all advertising costs as incurred.

Income taxes - The Company recognizes the difference between the financial statements and tax basis of assets and liabilities which is determined annually. Deferred income tax assets and liabilities are computed for those differences that have future tax consequences using the currently enacted tax laws and rates that apply to the periods in which they are expected to affect taxable income. Valuation allowances are established, if necessary, to reduce deferred tax assets to the amount that is estimated to be realized. Income tax expense is the current tax payable or refundable, for the period, net of any change in deferred tax asset and liabilities.

NOTE 2 - NATURE OF ORGANIZATION, RISKS AND UNCERTAINTIES

These financial statements contain the accounts of Kaleva Telephone Company. The Company is a wholly owned subsidiary of Kaltelco, Inc. located in Manistee County in the State of Michigan. The Company's major business activity is providing local telephone exchange service and access to the public switched telephone network.

The Company's cash and cash e	nuivalent accounts are subject to the Federal Deposit Ins	urance
Corporation (FDIC) insurance limit of	per financial institution. At various times duri	ing the
year the Company's cash account balance	es exceeded this amount in the normal course of busine	ss. At
December 31, 2017, the cash and cash ed	uivalent account balances exceeded this limit by approxi-	mately
Other investments are not co	vered by FDIC insurance.	

NOTE 2 - NATURE OF ORGANIZATION, RISKS AND UNCERTAINTIES (Concluded)

The Company grants credit to customers, substantially all of whom are local residents. Additionally, the Company grants credit to interexchange carriers for access to the public switched telephone network. These trade receivables are carried at their estimated collectible amounts. Trade credit is generally extended on a short-term basis; thus, trade receivables do not bear interest, and the Company does not apply a finance charge to past due receivables. Additionally, the Company generally does not hold financial instruments with off-balance-sheet credit risk. Approximately of the Company's operating revenue is received from access revenue from interexchange carriers for the years ended December 31, 2017 and 2016, respectively.

The Company rarely requires collateral from either its customers or telecommunications providers. Accordingly, failure to collect on these accounts would result in a direct loss of the amounts uncollected.

Compensation for interstate access services was received through tariffed access charges filed by the National Exchange Carrier Association (NECA) with the Federal Communications Commission (FCC) on behalf of the member companies. These access charges are billed by the Company to the interstate interexchange carriers, and pooled with like revenues from all NECA member companies. The portion of the pooled access charge revenue received by the Company is based upon formulas derived from the national averages of costs to provide access services. The Company recorded true-ups of prior years' estimated interstate access settlements that had the net effect of decreasing 2017 and 2016 net income before federal and state income taxes in the amount of

Intrastate access revenue is based on charges billed under the Company's intrastate access revenue tariff. These revenues are dependent upon actions of interexchange carriers over which the Company has no control. It is possible that changes could occur that would cause a significant impact on the Company's future revenues.

The process of preparing financial statements in conformity with accounting principles generally accepted in the United States of America requires the use of management's estimates and assumptions regarding certain types of assets, liabilities, revenues, and expenses. Such estimates primarily relate to collectability of receivables, access revenue settlement amounts, depreciable lives of plant, property and equipment, deferred tax assets and liabilities, and events as of the date of the financial statements. Accordingly, upon settlement actual results may differ from estimated amounts.

In the preparation of tax returns, tax positions are taken based on interpretation of federal, state, and local income tax laws. Management periodically reviews and evaluates the status of uncertain tax positions and makes estimates of amounts, including interest and penalties, ultimately due or owed. No amounts have been identified, or recorded, as uncertain tax positions. Federal and state returns generally remain open for examination by taxing authorities for a period of three and four years.

The Company evaluates events and transactions that occur after year end for potential recognition or disclosure in the financial statements. These subsequent events have been considered through July 1, 2018, which is the date the financial statements were available to be issued.

See independent accountant's review report.

NOTE 3 - INVESTMENTS AND FAIR VALUE MEASUREMENTS

At December 31, 2016, the Company's investments consisted of common stock securities, held at fair value, in the amount of In 2017 the Company transferred the investments to its parent corporation, Kaltelco, Inc.

The Company is required to disclose amounts within a framework established for measuring fair value. The framework provides a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (level 1 measurement) and the lowest priority to unobservable inputs (level 3 measurements). The three levels of the fair value hierarchy are described as follows:

Level 1: Inputs to the valuation methodology are unadjusted quoted prices for identical assets or liabilities in active markets that the Company has the ability to access.

Level 2: Inputs to the valuation methodology include:

- quoted prices for similar assets or liabilities in active markets;
- quoted prices for identical or similar assets or liabilities in inactive markets:
- inputs other than quoted prices that are observable for the asset or liability;
- inputs that are derived principally from or corroborated by observable market data by correlation or other means.

Level 3: Inputs to the valuation methodology are unobservable and significant to the fair value measurement.

The asset or liability's fair value measurement level within the fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement. Valuation techniques used need to maximize the use of observable inputs and minimize the use of unobservable inputs.

Following is a description of the valuation methodologies used for assets measured at fair value. There have been no changes in the methodologies used at December 31, 2017 and 2016.

Common stocks: Valued at the closing price as reported on the active market on which the individual securities are traded

The preceding methods described may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. Furthermore, although the Company believes its valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

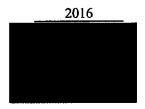
NOTE 3 - INVESTMENTS AND FAIR VALUE MEASUREMENTS (Concluded)

The Company's fair-value investments consist of the following as of December 31:

	Level 1:	Level 2:	Level 3:	
	Quoted prices in active markets for identical assets	Significant other observable inputs	Significant unobservable inputs	Total
2016				
Common stocks				

The historical cost and fair value of investments as at December 31, were:

Fair value investments at cost Gross unrealized holding losses Total aggregate fair value



NOTE 4 - COMPREHENSIVE INCOME

The components of other comprehensive income, such as unrealized gains (losses) on securities, are required to be added to the Company's reported net income, net of tax to arrive at comprehensive income. Other comprehensive income items have no impact on the reported net income as presented on the statements of income and comprehensive income.

The unrealized holding loss on securities included in other comprehensive income was net of tax benefit of the tax benefit of tax benefit o

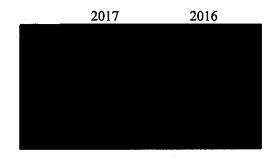
There were no reclassification adjustments out of accumulated other comprehensive income for individual components of other comprehensive income for both 2017 and 2016.

See independent accountant's review report.

NOTE 5 - PLANT, PROPERTY AND EQUIPMENT

Plant in service is summarized as follows at December 31, 2017 and 2016:

Land and buildings
General support
Central office equipment
Circuit equipment
Cable and wire facilities
Total plant in service



NOTE 6 - INCOME TAXES

For income tax purposes, the Company is included in the federal consolidated and state combined tax returns with its parent, Kaltelco, Inc. For financial reporting purposes, income taxes are computed and recorded as if the Company filed separate income tax returns, except that: (i) in the event the Company generates a net tax loss which is utilized in Kaltelco, Inc.'s returns, the Company will be given the benefit of such loss, (ii) federal income taxes are calculated based upon the statutory tax rate in effect for Kaltelco, Inc. and its subsidiary on a consolidated basis, and (iii) state income taxes are calculated based upon the taxes in effect for Kaltelco, Inc. and its subsidiary on a combined basis.

Deferred income taxes are accounted for using an asset and liability approach that requires the recognition of deferred tax liabilities and assets for the expected future tax consequences of temporary differences between the financial statement and tax basis of assets and liabilities at the applicable enacted tax rates. Temporary differences giving rise to the deferred tax liabilities and assets consist primarily of the difference in treatment for tax purposes versus the treatment for financial reporting purposes for depreciation and investments.

NOTE 6 - INCOME TAXES (Continued)

Income tax provisions charged to expense for the years ended December 31, 2017 and 2016 are summarized as follows:

	2017	2016	
Federal income taxes (benefit):			_
Current			
Deferred			
Federal income tax (benefit)	÷		
State income taxes (benefit):			
Current			
Deferred			
State income taxes			
Net income tax (benefit)			

Total federal income tax expense (benefit), divided by the sum of such tax expense (benefit) and net income, results in an effective tax rate of approximately for 2017 and 2016 respectively. The difference between the Company's federal effective income tax rate and the federal statutory rate is primarily a result of permanently nondeductible expenses for tax purposes and adjustments to prior year tax accruals.

The Company periodically settles amounts owed to Kaltelco, Inc. for income taxes. For the year ended December 31, 2017, federal and state income tax expenses were recorded as a payables to Kaltelco, Inc. in the amount of federal and state income tax expenses were recorded as payables to Kaltelco, Inc. in the amount of espectively.

NOTE 6 - TAXES (Concluded)

The net deferred tax liabilities (assets) consist of the following:

Deferred tax liabilities:
Non-current - depreciation

Deferred tax assets:
Non-current - fair market adjustment on investments
Current - allowance on bad debts

Total deferred tax assets
Net deferred tax liability (assets)

Deferred taxes were calculated using the federal and state statutory rates of the control of 2017 and for 2016, respectively. Management has evaluated all deferred tax assets as of December 31, 2017 and determined the Company will be able to fully utilize all of the deferred tax assets in future years. Therefore, no valuation adjustment was recorded to reduce deferred tax assets for 2017 or 2016.

On December 22, 2017, the United States Federal Government signed into law new tax legislation (the Tax Cuts and Jobs Act of 2017) that significantly reduces the statutory tax rates on corporations from 34% to 21%. The effective date of the new law is January 1, 2018. Although the legislation becomes effective in 2018, the Company is required to adjust its deferred tax assets and liabilities as of the date in which the new rates were enacted, which is December 22, 2017. Therefore, the Company recorded a decrease in deferred federal tax liabilities in the amount of resulting in a net increase to net income from continuing operations in the amount of the continuing operations in the continuing operations are continuing operations.

NOTE 7 - PENSION

The Company sponsors a defined contribution plan pursuant to Internal Revenue Code Section 401(k). The Company matches the application deferral up to feeligible salary. The expense for this plan for 2017 and 2016 was respectively.

NOTE 8 - RELATED PARTY TRANSACTIONS

The Company had the following related party transactions during 2017 and 2016, with its parent:

Due from Kaltelco, Inc., beginning of year
Allocations of labor and benefits
Expenses paid on behalf of Kaltelco, Inc.
Cash payments, net billings due to Kaltelco, Inc.
Transfer investments to Kaltelco, Inc.
Allocation of federal and state tax expense

Due from Kaltelco, Inc., end of year



NOTE 9 - SUPPLEMENTAL CASH FLOW ITEMS

All federal and state income taxes are paid by the Company's parent corporation. Additionally, non-cash investing and financing activities consisted of the transfer of investment assets to the Company's parent company in the amount of the company or 2017.

NOTE 10 - CONTINGENCIES

The Company was named as a defendant in legal actions brought by Sprint Communications Company, L.P. (Sprint), Verizon Select Services Inc. (Verizon), and Level 3 Communications, Inc. and subsidiaries, which allege that the Company had been erroneously billing them with respect to a certain type of toll traffic. Sprint was requesting refunds of approximately from previous years. The case was consolidated with numerous similar suits throughout the country in the Northern District in Texas. In an order dated November 17, 2015, the Northern District of Texas Court granted the defendants joint motion to dismiss but permitted Sprint and Verizon in the case to re-plead their state-law claims. On December 22, 2015, Sprint and Verizon filed a motion asking the Court to designate the November 17, 2015 ruling dismissing the federal claims as a "final judgement" which would render those issues ripe for an immediate appeal. The court denied that motion. Sprint refiled its state law claims on May 16, 2016. The Company joined other Local Exchange Carriers in filing a motion to strike or dismiss those claims on June 30, 2016. The court granted that motion on May 3, 2017. The LEC's filed a motion for summary judgement in March of 2018, the ruling on which will establish the facts for Sprint and Verizon's appeal of the court's decision on the motion to dismiss. The Company intends to vigorously oppose this lawsuit. Management is not able to predict the outcome of this litigation or estimate the amount or range of potential loss.

See independent accountant's review report.

NOTE 10 - CONTINGENCIES (Concluded)

On March 23, 2017 the Company received notification from AT&T they had been improperly billing AT&T for certain tandem switching and transport services for the past two years. AT&T is claiming the Company was overpaid in the amount of the ind is now seeking reimbursement of the overpayment. Beginning with the Company's March 2017 billing, AT&T is withholding payment for the disputed amounts. The Company's management responded to AT&T's letter requesting documentation from AT&T to evaluate the merits of their claim. At this time the Company has retained legal counsel and it is unknown what the outcome will be. No liability has been recorded to AT&T in regard to this matter as of December 31, 2017.

In the normal course of business, the Company is involved in various legal actions. Although the ultimate resolution of these matters may not be determinable, in the opinion of management, in consultation with legal counsel, the outcome of these actions is not expected to have a material adverse impact on the Company's financial position.

NOTE 11 - SUBSEQUENT EVENTS

Since 2010, pursuant to legislation amending the Michigan Telecommunications Act the Company has received disbursements from a fund known as the intrastate switched access rate restructuring mechanism (ARM). The ARM is funded via mandatory contributions from all providers of intrastate retail telecommunications services and commercial mobile service. On February 22, 2017 the Michigan Public Service Commission issued an order in case No. U-16183 which reduced the amount of ARM funding the Company will receive effective March 14, 2018. This change will result in an annual reduction in access revenues of